

# Jet Vibes

Vol. 14 • NO 1  
Spring 2016

The Newsletter for Employees & Friends of Cargojet



Please allow me to wish the entire Cargojet Family a very happy fourteenth anniversary! Cargojet, Canada's Cargo Airline, has grown significantly from a small cargo carrier to become the largest and most dominant cargo airline in Canada.

We recently completed the first anniversary of the introduction of our enhanced overnight air network. This was a very successful and seamless transition for all of our customers to the new network. I am also extremely pleased to advise that we have exceeded on-time performance expectations and operated consistently for the past twelve months at over 98.3% on-time! We have continued to exceed our customers' expectations by providing value added services, and earned their continued confidence in placing their business with us.

The network will continue to be fine-tuned and adjusted, in order to reduce operating costs, by realigning capacity to

more closely match overall customer demand. The flexibility that our aircraft fleet provides is critical to keeping our operating costs in line and supplying the capacity that our customers require.

We are also excited about the recent additions to our dedicated ACMI aircraft flying, with the new route for DHL between CVG and YYC/YEG that we started in February and with our new services to be provided on behalf of Air Canada. We are scheduled to start flying a weekly flight between YHM and Mexico City, and YHM and Lima/Bogota, with the first flight scheduled for June 10th, 2016. This is an exciting venture that will allow us to optimize our overall freighter aircraft utilization and to expand our range of services and customer base with Air Canada. This new arrangement continues to build upon Cargojet's long-standing relationship with Air Canada, and is truly a win-win for both parties.

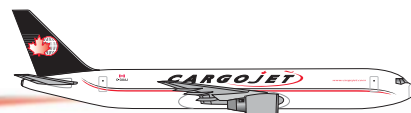
In recognition and appreciation of our team, we hosted an event in Hamilton in March celebrating the launch of the enhanced network. Kyle Lowry of the Toronto Raptors, a very special friend of Cargojet, was on hand to shoot a few baskets with the team.

We will continue to provide consistently high levels of reliability to all of our customers and I thank every member of the Cargojet Team for their continued efforts, commitment and loyalty which has contributed to this great success!

My best,

A handwritten signature in black ink, reading "Ajay K. Virmani".

Dr. Ajay K. Virmani  
President & CEO

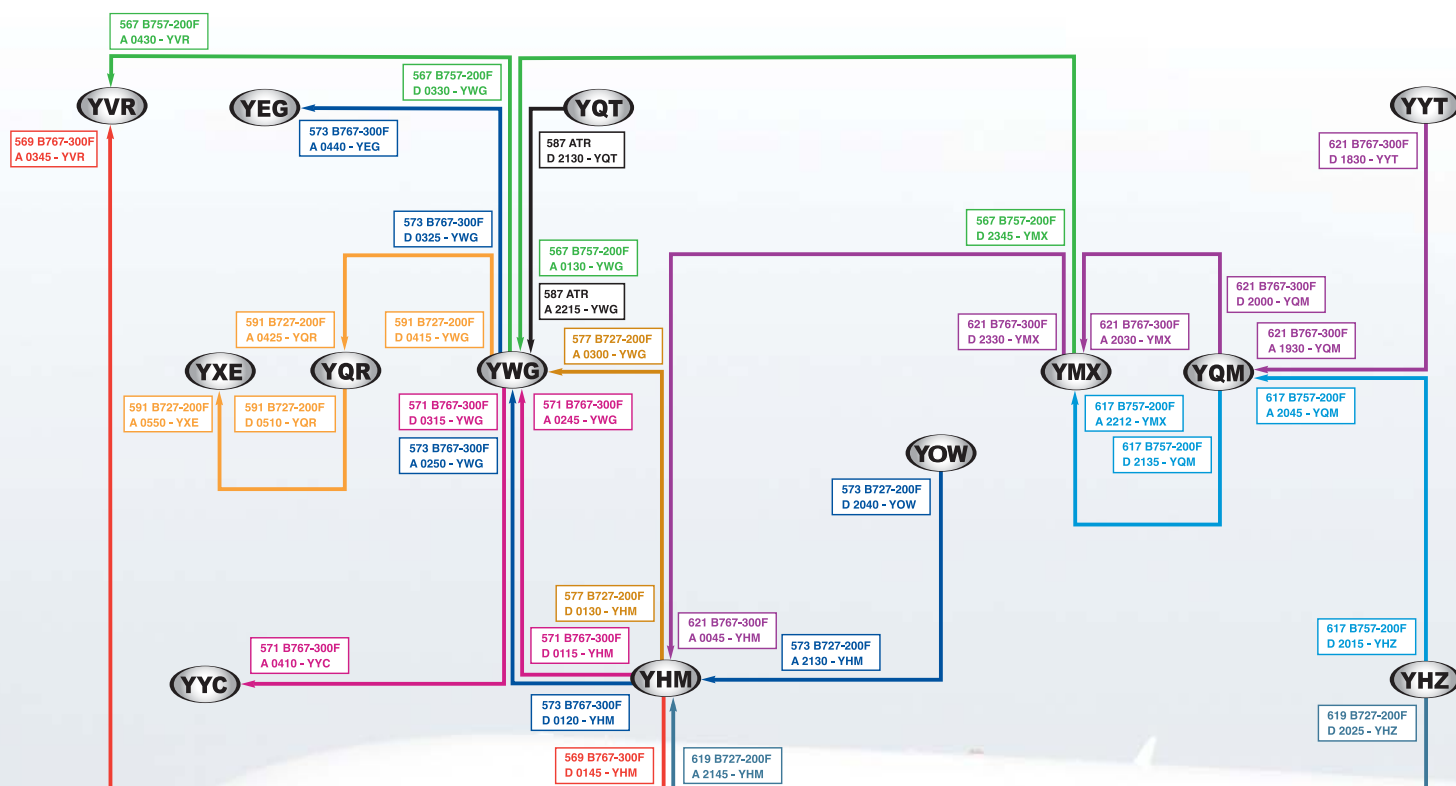


The Cargojet logo, featuring the word "CARGOJET" in bold black capital letters, with a red swoosh underneath and a small red maple leaf above the letter 'J'.



# "ENHANCED WESTBOUND NETWORK WEEKDAY"

(EFFECTIVE MAY 2016)



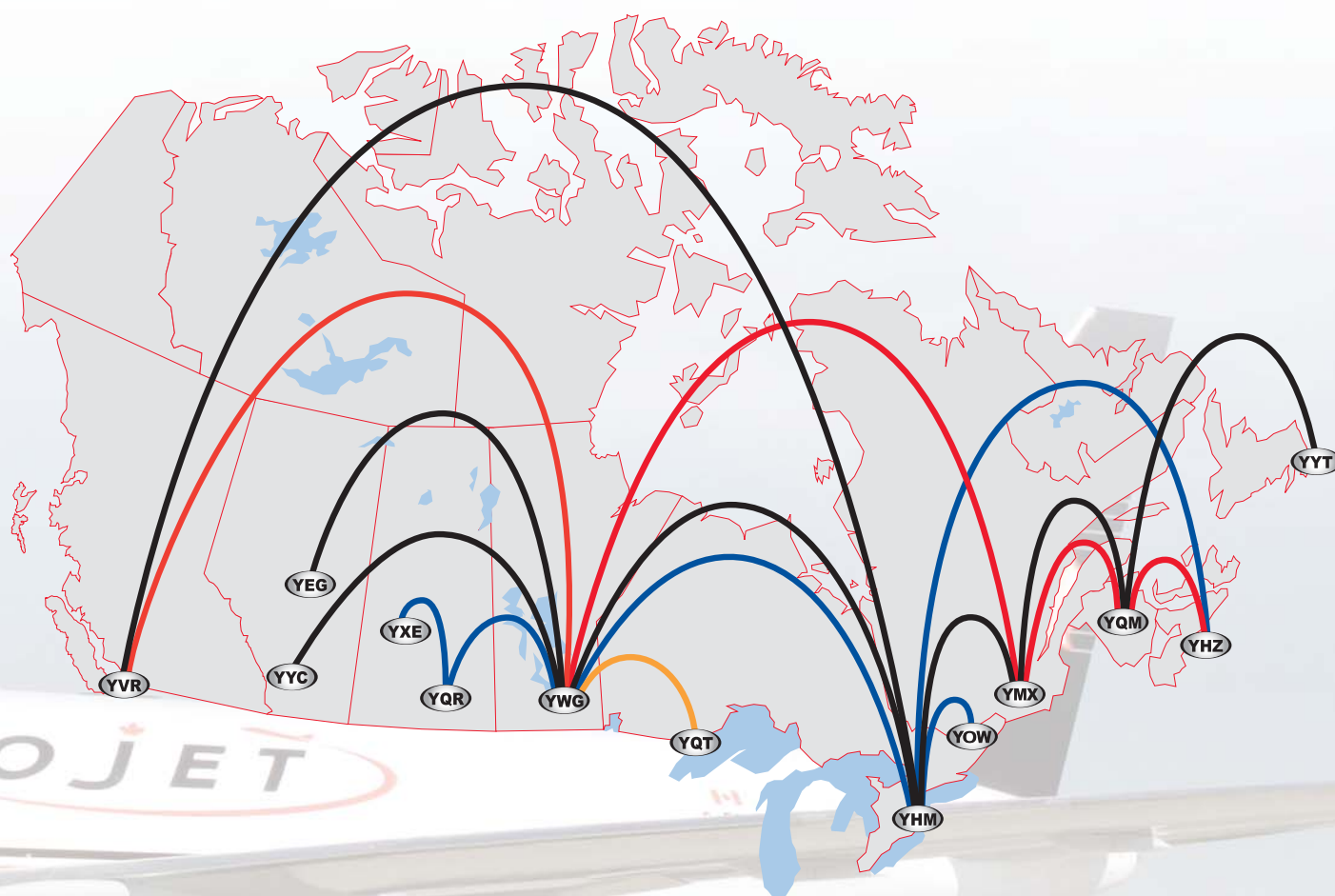
#	FLIGHT #	DAYS	AIRCRAFT TYPE	FROM	DEP	TO	ARR	FROM	DEP	TO	ARR	FROM	DEP	TO	ARR
1	567	1 2 3 4 ---	B757-200F	YMX	2345	YWG	0130	YWG	0330	YVR	0430	-	-	-	-
2	569	- 2 3 4 5 --	B767-300F	YHM	0145	YVR	0345	-	-	-	-	-	-	-	-
3	571	- 2 3 4 5 --	B767-300F	YHM	0115	YWG	0245	YWG	0315	YYC	0410	-	-	-	-
4	573	1 2 3 4 ---	B727-200F	YOW	2040	YHM	2130	-	-	-	-	-	-	-	-
4a	573	- 2 3 4 5 --	B767-300F	YHM	0120	YWG	0250	YWG	0325	YEG	0440	-	-	-	-
5	577	- 2 3 4 5 --	B727-200F	YHM	0130	YWG	0300	-	-	-	-	-	-	-	-
6	587	1 2 3 4 ---	ATR	YQT	2130	YWG	2215	-	-	-	-	-	-	-	-
7	591	- 2 3 4 5 --	B727-200F	YWG	0415	YQR	0425	YQR	0510	YXE	0550	-	-	-	-
8	617	1 2 3 4 ---	B757-200F	YHZ	2015	YQM	2045	YQM	2135	YMX	2212	-	-	-	-
9	619	1 2 3 4 ---	B727-200F	YHZ	2025	YHM	2145	-	-	-	-	-	-	-	-
10	621	1 2 3 4 ---	B767-300F	YYT	1830	YQM	1930	YQM	2000	YMX	2030	YMX	2330	YHM	0045





# "ENHANCED WESTBOUND NETWORK WEEKDAY"

(EFFECTIVE MAY 2016)



## CITY CODES

<b>YVR</b> - Vancouver	<b>YQR</b> - Regina	<b>YHM</b> - Hamilton	<b>YQM</b> - Moncton
<b>YEG</b> - Edmonton	<b>YWG</b> - Winnipeg	<b>YOW</b> - Ottawa	<b>YHZ</b> - Halifax
<b>YYC</b> - Calgary	<b>YQT</b> - Thunder Bay	<b>YMX</b> - Montreal	<b>YYT</b> - St. John's
<b>YXE</b> - Saskatoon			

## AIRCRAFT TYPES

<span style="display:inline-block; width:10px; height:10px; background-color:black;"></span>	<b>B767-300F</b>
<span style="display:inline-block; width:10px; height:10px; background-color:red;"></span>	<b>B757-200F</b>
<span style="display:inline-block; width:10px; height:10px; background-color:blue;"></span>	<b>B727-200F</b>
<span style="display:inline-block; width:10px; height:10px; background-color:orange;"></span>	<b>ATR</b>

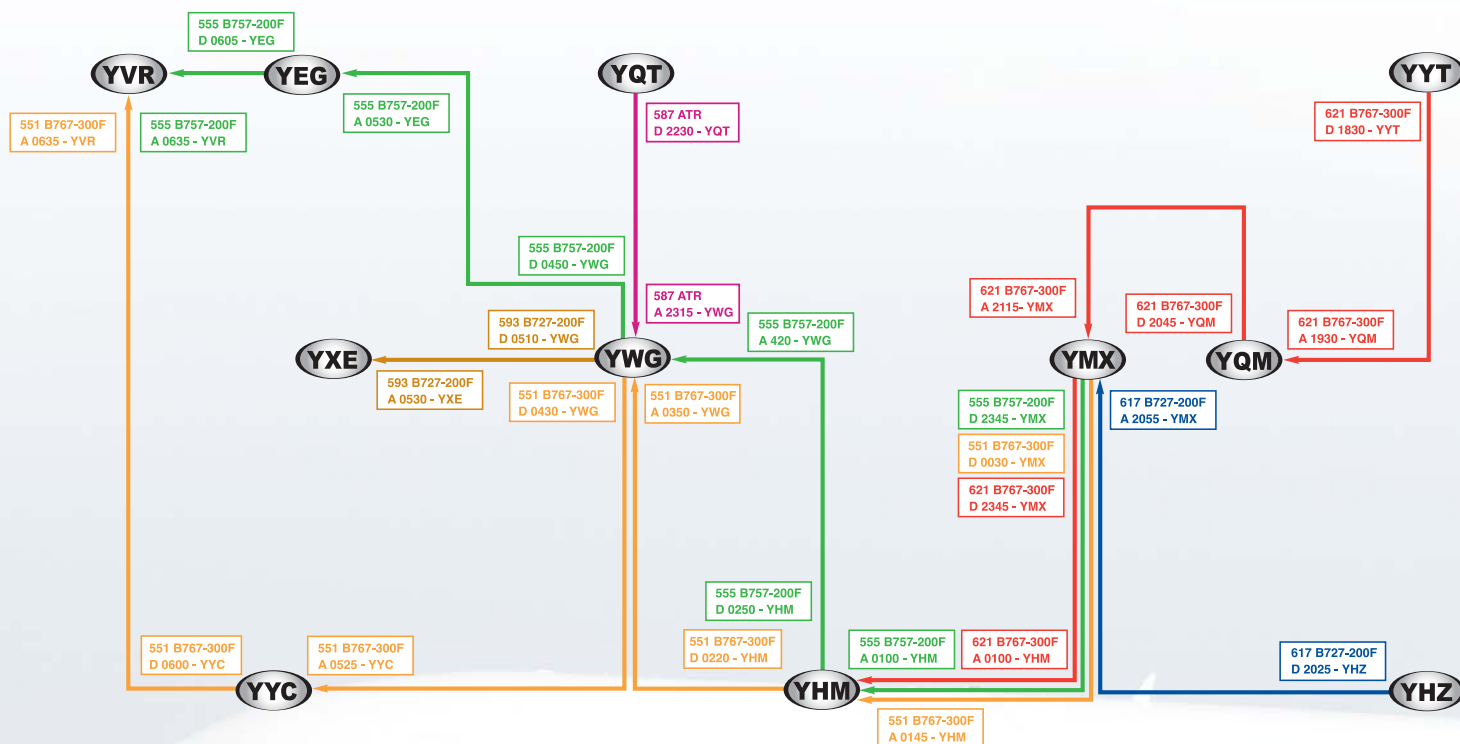






# "ENHANCED WESTBOUND NETWORK WEEKEND"

(EFFECTIVE MAY 2016)



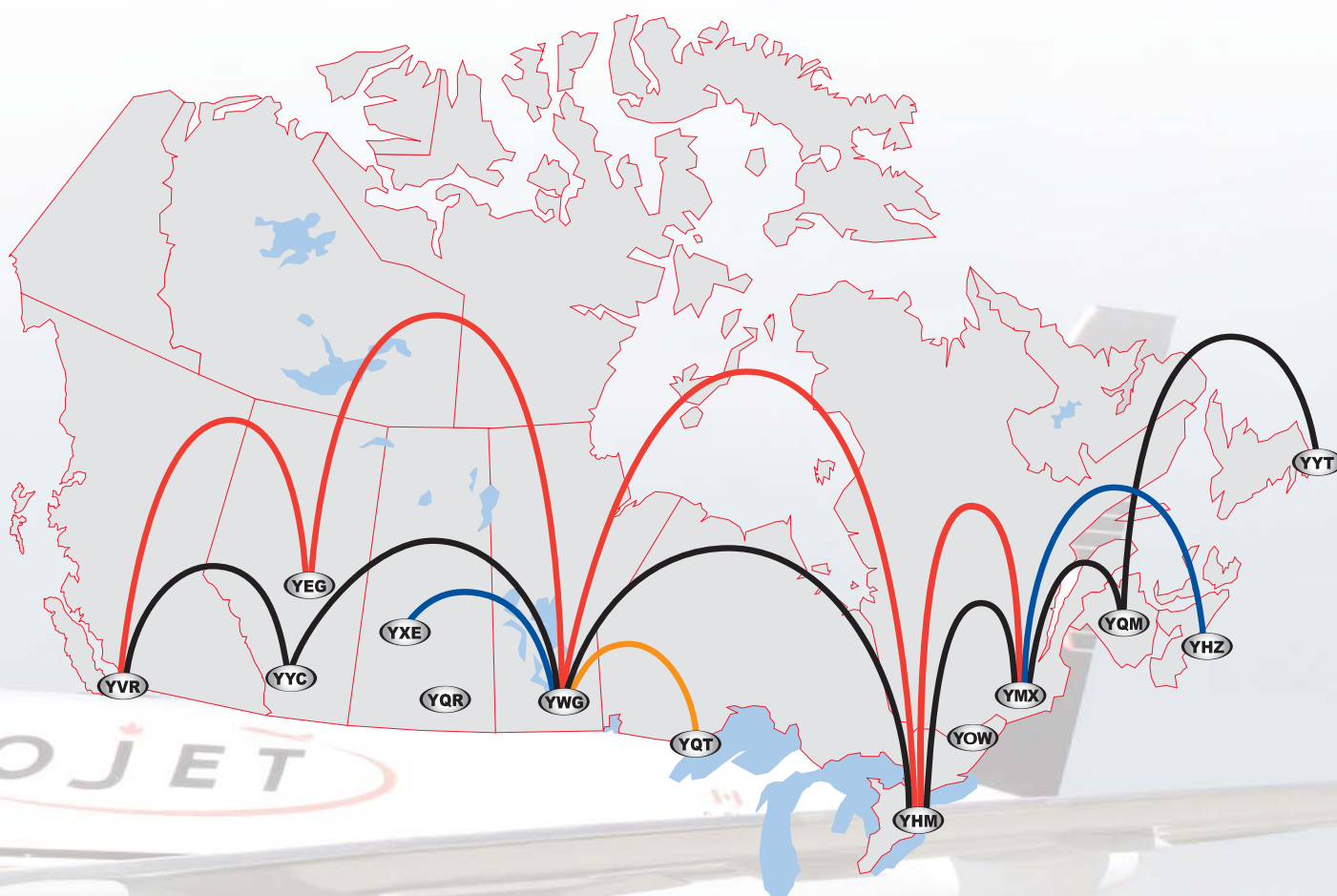
#	FLIGHT #	DAYS	AIRCRAFT TYPE	FROM	DEP	TO	ARR	FROM	DEP	TO	ARR	FROM	DEP	TO	ARR	FROM	DEP	TO	ARR
1	551	-----6-	B767-300F	YHM	0220	YWG	0350	YWG	0430	YYC	0525	YYC	0600	YVR	0635	-	-	-	-
2	555	-----5--	B757-200F	YMX	2345	YHM	0100	YHM	0250	YWG	0420	YWG	0450	YEG	0530	YEG	0605	YVR	0635
3	587	-----5--	ATR	YQT	2230	YWG	2315	-	-	-	-	-	-	-	-	-	-	-	-
4	593	-----6-	B727-200F	YWG	0510	YXE	0530	-	-	-	-	-	-	-	-	-	-	-	-
5	617	-----5--	B727-200F	YHZ	2025	YMX	2055	-	-	-	-	-	-	-	-	-	-	-	-
6	621	-----5--	B767-300F	YYY	1830	YQM	1930	YQM	2045	YMX	2115	YMX	2345	YHM	0100	-	-	-	-





# "ENHANCED WESTBOUND NETWORK WEEKEND"

(EFFECTIVE MAY 2016)



CITY CODES			
YVR - Vancouver	YQR - Regina	YHM - Hamilton	YQM - Moncton
YEG - Edmonton	YWG - Winnipeg	YOW - Ottawa	YHZ - Halifax
YYC - Calgary	YQT - Thunder Bay	YMX - Montreal	YYT - St. John's
YXE - Saskatoon			

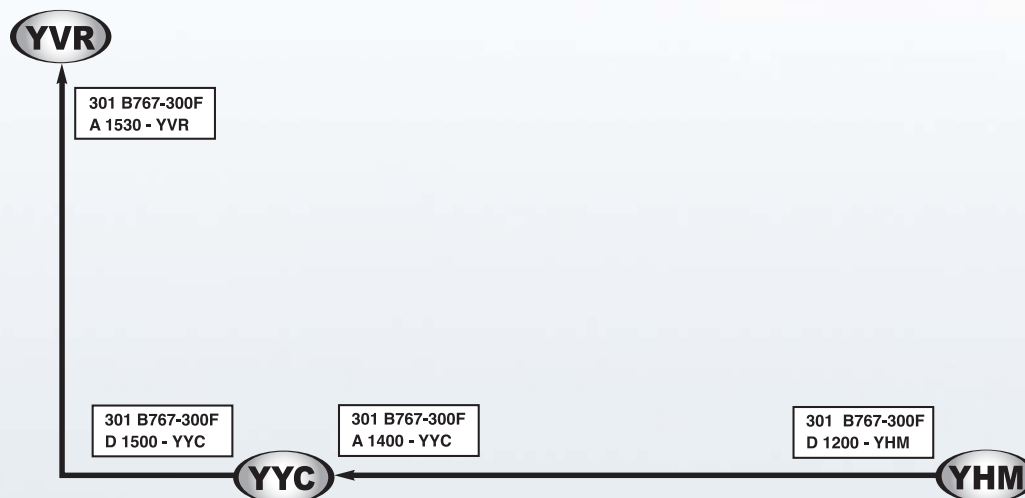
AIRCRAFT TYPES	
■	B767-300F
■	B757-200F
■	B727-200F
■	ATR





# "ENHANCED WESTBOUND DAYTIME NETWORK"

(EFFECTIVE MAY 2016)



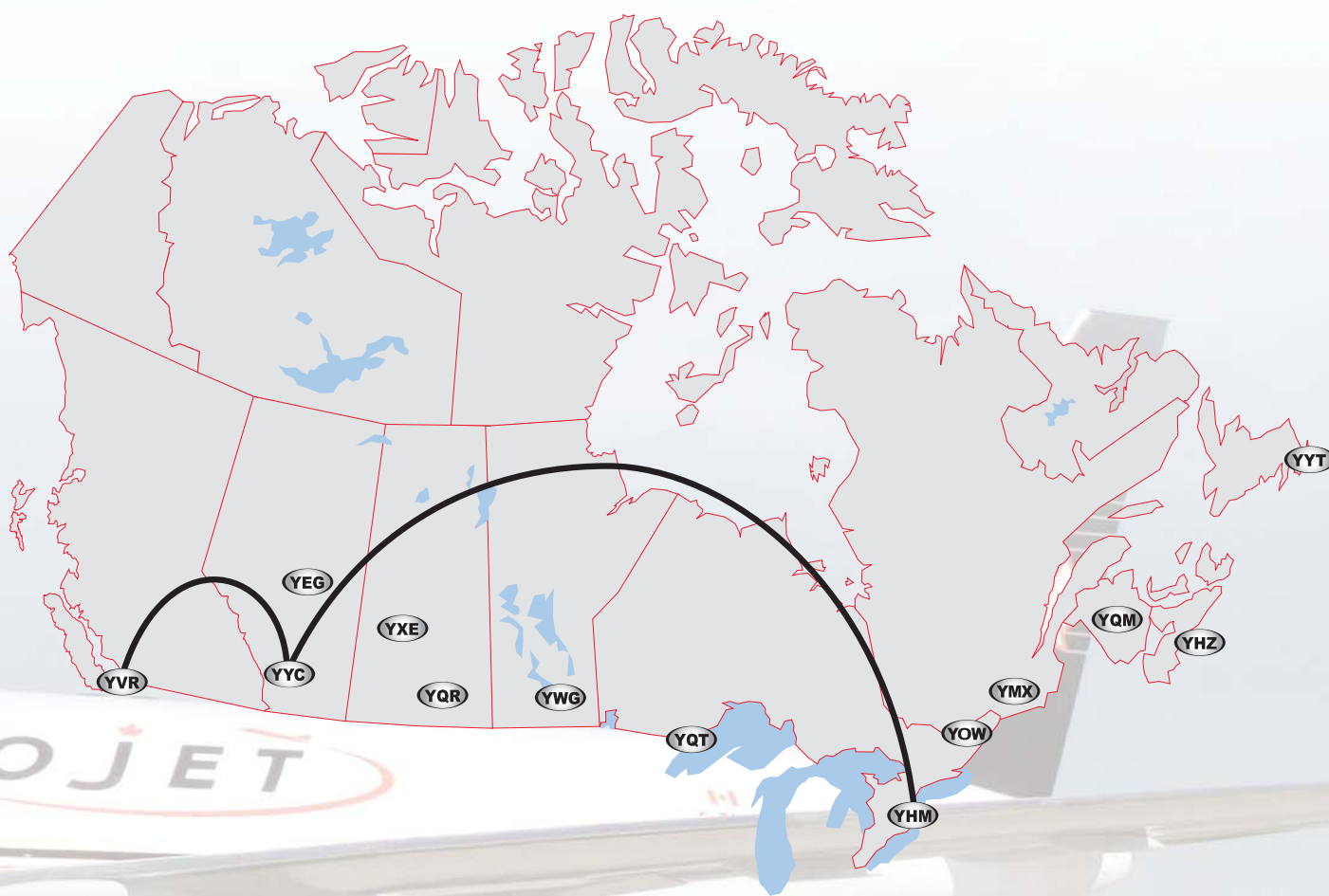
#	FLIGHT #	DAYS	AIRCRAFT TYPE	FROM	DEP	TO	ARR	FROM	DEP	TO	ARR
1	301	1 2 3 4 ---	B767-300F	YHM	1200	YYC	1400	YYC	1500	YVR	1530









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<b>YVR</b> - Vancouver	<b>YQR</b> - Regina	<b>YHM</b> - Hamilton	<b>YQM</b> - Moncton
<b>YEG</b> - Edmonton	<b>YWG</b> - Winnipeg	<b>YOW</b> - Ottawa	<b>YHZ</b> - Halifax
<b>YYC</b> - Calgary	<b>YQT</b> - Thunder Bay	<b>YMX</b> - Montreal	<b>YYT</b> - St. John's
<b>YXE</b> - Saskatoon			

AIRCRAFT TYPES	
	<b>B767-300F</b>
	<b>B757-200F</b>
	<b>B727-200F</b>
	<b>ATR</b>

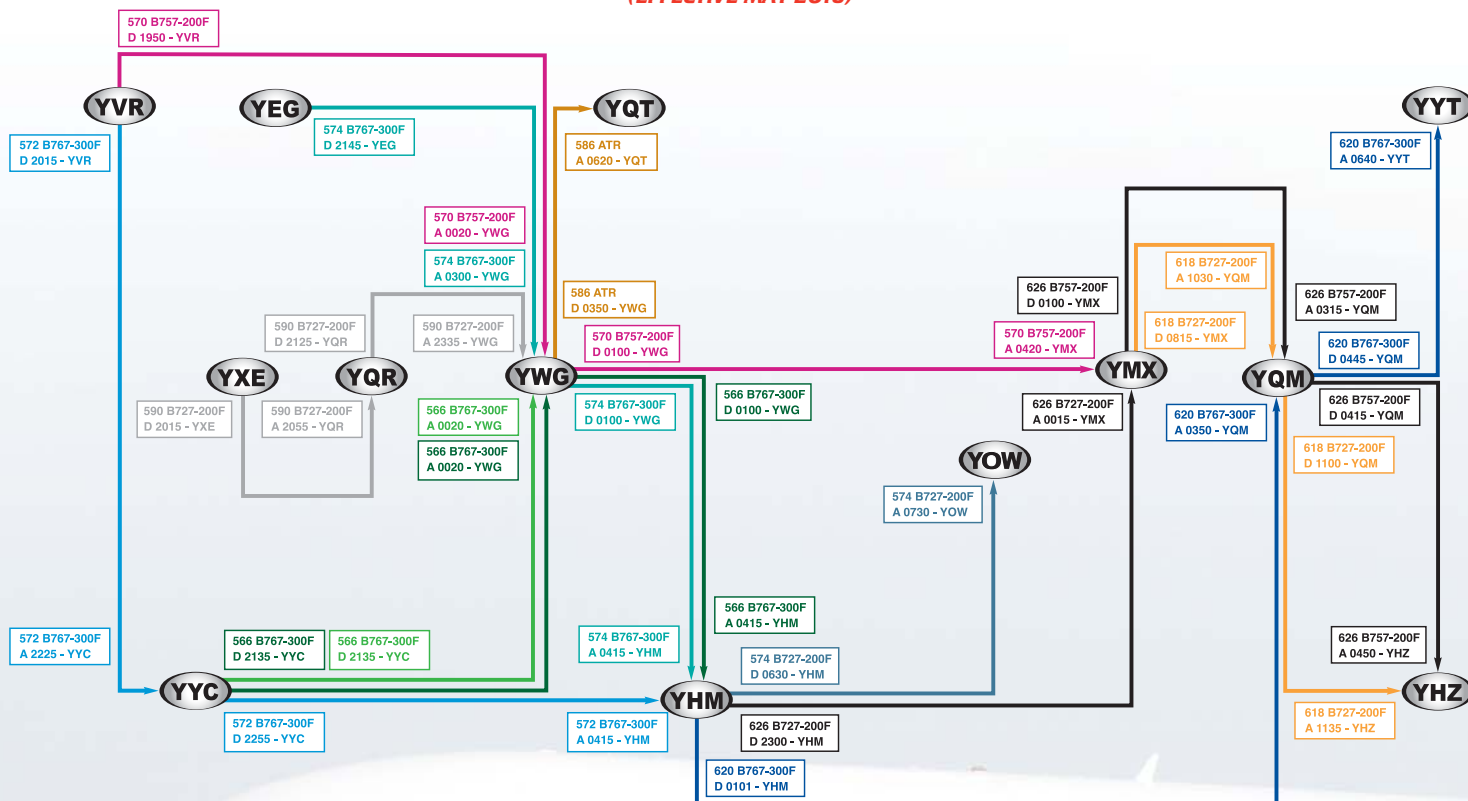






## "ENHANCED EASTBOUND NETWORK WEEKDAY"

(EFFECTIVE MAY 2016)



#	FLIGHT #	DAYS	AIRCRAFT TYPE	FROM	DEP	TO	ARR	FROM	DEP	TO	ARR	FROM	DEP	TO	ARR
1	566	1-3 4---	B767-300F	YYC	2135	YWG	0020	-	-	-	-	-	-	-	-
1a	566	-2-----	B767-300F	YYC	2135	YWG	0020	YWG	0100	YHM	0415	-	-	-	-
2	570	1 2 3 4---	B757-200F	YVR	1950	YWG	0020	YWG	0100	YMX	0420	-	-	-	-
3	572	1 2 3 4---	B767-300F	YVR	2015	YYC	2225	YYC	2255	YHM	0415	-	-	-	-
4	574	1 2 3 4---	B767-300F	YEG	2145	YWG	0030	YWG	0100	YHM	0415	-	-	-	-
4a	574	-2 3 4 5--	B727-200F	YHM	0630	YOW	0730	-	-	-	-	-	-	-	-
5	586	-2 3 4 5--	ATR	YWG	0350	YQT	0620	-	-	-	-	-	-	-	-
6	590	1 2 3 4---	B727-200F	YXE	2015	YQR	2055	YQR	2125	YWG	2335	-	-	-	-
7	618	-2 3 4 5--	B727-200F	YMX	0815	YQM	1030	YQM	1100	YHZ	1135	-	-	-	-
8	620	-2 3 4 5--	B767-300F	YHM	0101	YQM	0350	YQM	0445	YYT	0640	-	-	-	-
9	626	1 2 3 4---	B727-200F	YHM	2300	YMX	0015	-	-	-	-	-	-	-	-
9a	626	-2 3 4---	B757-200F	YMX	0100	YQM	0315	YQM	0415	YHZ	0450	-	-	-	-

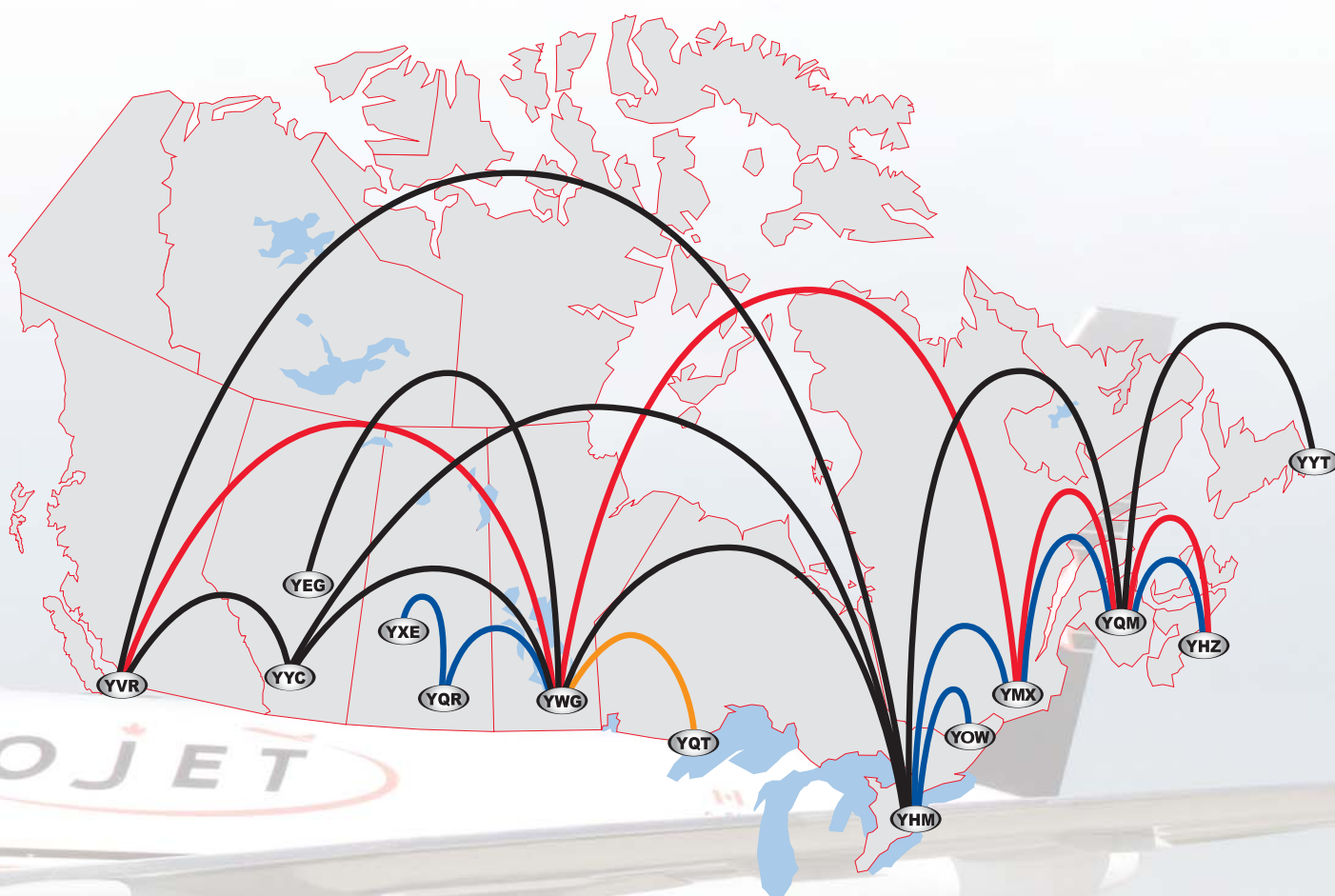






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(EFFECTIVE MAY 2016)



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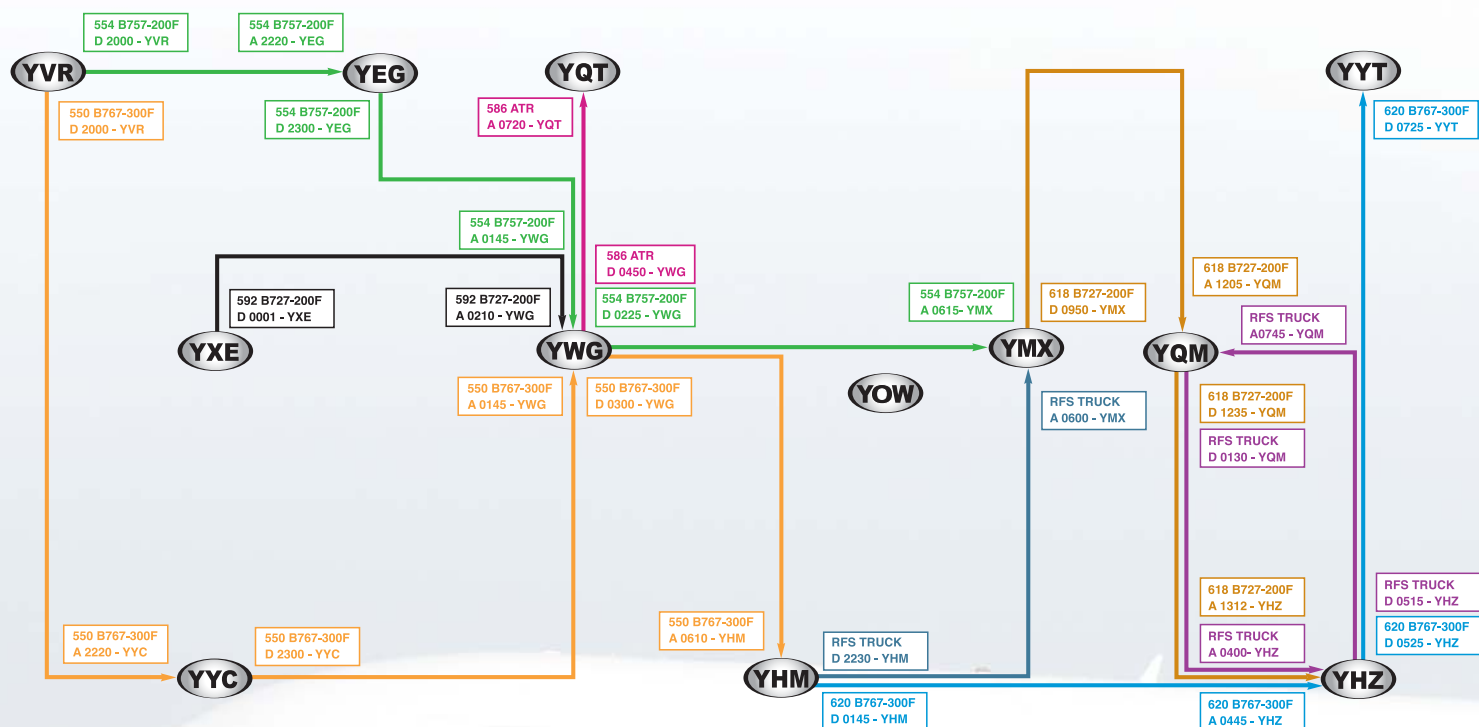
AIRCRAFT TYPES	
<span style="display:inline-block; width:10px; height:10px; background-color:black;"></span>	B767-300F
<span style="display:inline-block; width:10px; height:10px; background-color:red;"></span>	B757-200F
<span style="display:inline-block; width:10px; height:10px; background-color:blue;"></span>	B727-200F
<span style="display:inline-block; width:10px; height:10px; background-color:orange;"></span>	ATR





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(EFFECTIVE MAY 2016)



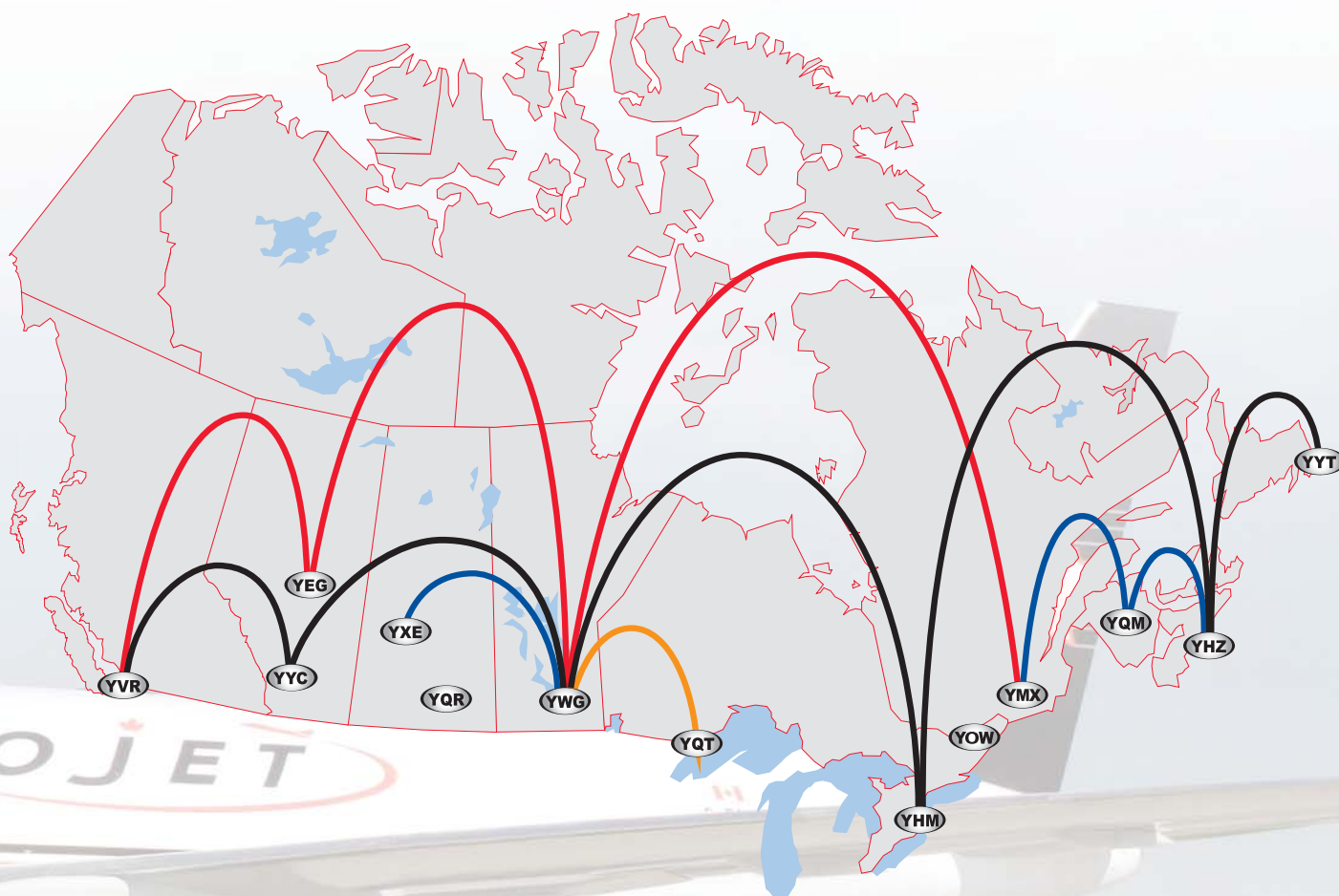
#	FLIGHT #	DAYS	AIRCRAFT TYPE	FROM	DEP	TO	ARR	FROM	DEP	TO	ARR	FROM	DEP	TO	ARR
1	550	-----5--	B767-300F	YVR	2000	YYC	2220	YYC	2300	YWG	0145	YWG	0300	YHM	0610
2	554	-----5--	B757-200F	YVR	2000	YEG	2220	YEG	2300	YWG	0145	YWG	0255	YMX	0615
3	586	-----6--	ATR	YWG	0450	YQT	0720	-	-	-	-	-	-	-	-
4	592	-----6--	B727-200F	YXE	0001	YWG	0210	-	-	-	-	-	-	-	-
5	618	-----6--	B727-200F	YMX	0950	YQM	1205	YQM	1235	YHZ	1312	-	-	-	-
6	620	-----6--	B767-300F	YHM	0145	YHZ	0445	YHZ	0525	YYT	0725	-	-	-	-
7	RFS	-----5--	TRUCK	YHM	2300	YMX	0600	-	-	-	-	-	-	-	-
8	RFS	-----6--	TRUCK	YQM	0130	YHZ	0400	YHZ	0515	YQM	0745	-	-	-	-





# ***"ENHANCED EASTBOUND NETWORK WEEKEND"***




(EFFECTIVE MAY 2016)



## **CITY CODES**

<b>YVR</b> - Vancouver	<b>YQR</b> - Regina	<b>YHM</b> - Hamilton	<b>YQM</b> - Moncton
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<b>YXE</b> - Saskatoon			

## **AIRCRAFT TYPES**

	<b>B767-300F</b>
	<b>B757-200F</b>
	<b>B727-200F</b>
	<b>ATR</b>





## ***“ENHANCED EASTBOUND DAYTIME NETWORK”***

**(EFFECTIVE MAY 2016)**

**YVR**

302 B767-300F  
D 0600 - YVR

302 B767-300F  
A 1330 - YHM

**YHM**

#	FLIGHT #	DAYS	AIRCRAFT TYPE	FROM	DEP	TO	ARR
1	302	- 2 3 4 5 - -	B767-300F	YVR	0600	YHM	1330











# "ENHANCED EASTBOUND DAYTIME NETWORK"

(EFFECTIVE MAY 2016)



CITY CODES			
YVR - Vancouver	YQR - Regina	YHM - Hamilton	YQM - Moncton
YEG - Edmonton	YWG - Winnipeg	YOW - Ottawa	YHZ - Halifax
YYC - Calgary	YQT - Thunder Bay	YMX - Montreal	YYT - St. John's
YXE - Saskatoon			

AIRCRAFT TYPES	
	B767-300F
	B757-200F
	B727-200F
	ATR





## ***"CARGOJET CELEBRATES THE LAUNCH OF THE ENHANCED NETWORK WITH***







***THE YHM TEAM AND SPECIAL GUEST KYLE LOWRY OF THE TORONTO RAPTORS***





***"CARGOJET CELEBRATES THE LAUNCH OF THE ENHANCED NETWORK WITH***







***THE YHM TEAM AND SPECIAL GUEST KYLE LOWRY OF THE TORONTO RAPTORS***





***"CARGOJET CELEBRATES THE LAUNCH OF THE ENHANCED NETWORK WITH THE YHM TEAM AND SPECIAL GUEST KYLE LOWRY OF THE TORONTO RAPTORS"***







## ***“CARGOJET STATION AUDIT PROGRAM”***

Cargojet is an IATA (International Air Transport Association) member airline. IATA works with its members and the air transport industry as a whole to promote safe, reliable, secure and economical air travel for the benefit of the world's customers. In order for Cargojet to maintain its IATA certificate, Cargojet must go through an IATA Operational Safety Audit (IOSA). The IATA Operational Safety audit program is an internationally recognized and accepted evaluation system designed to assess the operational management and control systems of an airline. The IOSA audit is very in depth and goes through all aspects of the business, breaking it down into five areas. The areas are Maintenance, Flight Ops, Commercial, Security and SMS. The IOSA audit is conducted every two years and to ensure Cargojet remains compliant to the IOSA standard, and conforms to the methods and procedures as established in the Cargojet GOM (Ground Operations Manual), full station audits are completed on an annual basis.

The station audits are conducted by the QA Compliance / Training Manager. Each station is audited on 338 items. These items are distributed into nine sections: Aircraft Arrival, Aircraft Departure, Equipment and Safety, Housekeeping, Warehouse, Dangerous Goods, Documentation, Bonded Area, and Training. A station must score a minimum of 91% in order to achieve a pass on the audit. Cargojet has twelve stations that are audited, and in 2015 the average audit score was 94%. Our Edmonton (YEG) station not only scored four points above the average (98%), but the facility set-up and cleanliness was exceptional. The employees training and co-operation with each other was excellent. Edmonton's work relationship with their vendors, YEG airport authority, and customers was exemplary. With results like this we as a company give our customers confidence that their freight will be handled with the proper standards, and will be safe until it gets to its destination.

Congratulations goes to Sean and his group for achieving the highest audit score across the country, remaining compliant to the IOSA standards and conforming to the methods and procedures as outlined in the Cargojet GOM.



**YEG DAY STAFF**



**YEG NIGHT STAFF**



## ***"RED CROSS CHARTER TO ECUADOR"***

On Saturday, April 16th a devastating earthquake rocked the nation of Ecuador. The magnitude 7.8 was centered 170 km west of Quito where 75% of the casualties were reported. A state of emergency was declared and Cargojet was contracted by the Canadian Red Cross through Air Charter Services (ACS) to deliver emergency relief supplies to the desperate people of Ecuador. The cargo consisted of blankets, tents, medical supplies and water purification tablets and machinery. The flight operated using our 767-300 (C-GVIJ) from Hamilton to Manta, Ecuador – a small civilian and military airport on the outskirts of the disaster area. Our crew was received by the local Emergency Response authorities as well as the International Red Cross Team who thanked Cargojet for our quick response in their time of need.



*First Officer  
Scott Patterson*



*With  
Deepest  
Sympathy*

It is with profound sorrow that we share the news of the passing of Scott Patterson. Scott succumbed suddenly and unexpectedly to complications arising from a recent accident.

Scott joined us in 2014 as a B767 First Officer, and we have come to know him as a capable and cheerful professional who was a valued colleague to us all. With his positive and optimistic approach, we were fortunate to be able to welcome him as a solid and dependable member of the Cargojet family.

Scott is survived by his wife Denise and two daughters and other precious family members. We can only imagine the tremendous grief and sense of loss they are feeling, and no doubt every one of us would want to do whatever we can to assist and support them through their troubles. We will provide further details of arrangements as they become available.

## ***"LIVE BABY CHICKS YHM"***



Just wanted to let you know what a Great Experience it was last night in attending the handling of this Live Baby Chick Shpt at your Hamilton Hub.

It was my first visit there and I was very impressed with your Terminal, the Operation and your very helpful & friendly staff. What a Great Team you have there and my, what a Busy Place.

A "Big Thank You" to All and a special one to Rob, who was extremely helpful in accommodating the late arrival of the Chicks and ensuring they would make the flight.

I really look forward to the next one !! It was so refreshing to be treated by an Airport Whse/Terminal like a "Customer" and a "Somebody"

With Best regards,

Wolfgang Bothmer  
Operations Manager  
FCL Fisker Customs & Logistics

## ***"VIP GUEST"***



In April Cargojet was contacted by Johanna Soto from Assiniboine Park & Zoo in Winnipeg Manitoba to help them welcome a new guest. Rupert (a nine year old Harbor Seal) resided in a New Brunswick aquarium most of his adult life however Rupert needed a change of scenery. Our 250lb guest rode peacefully throughout the night and visited Hamilton on his way through. Rupert was welcomed to his new home in Winnipeg where he has made many new friends.

Johanna would like to send her personal thanks and warm wishes to the entire Cargojet team for making Rupert feel at home!