

# Jet Vibes

V01. 3 • NO 2 • Spring 2005

The Newsletter for Employees of Cargojet/Starjet



## ***Ajay Virmani Hosts the Prime Minister***

I was very honoured to host the The Prime Minister of Canada, The Right Honourable Paul Martin at my residence recently for a small reception. The Prime Minister shared his views and vision of Canada with the guests, which included many transportation and business leaders.

The Prime Minister was extremely complimentary of the travels he and his wife Shelia experienced on board Starjet during the last federal election campaign. He praised the service, catering, and the entire crew and in-flight-team. He holds Cargojet/Starjet in such high regard, that he told the assemble group that: "As a passenger, I only want to travel onboard Starjet" and joked that "When I die and come back as a piece of cargo, I only want to travel onboard Cargojet". Obviously, a great compliment to our First Class Service.

The Prime Minister also made a presentation to our organization, which was accepted by Dan, Jamie and myself (shown above) of a photo that was taken with him and the Starjet aircraft during the 2004 Federal Election Campaign.

This is another feather in our cap, together we as a team, have received this honourable recognition from the Leader of our Nation. This is a true compliment to each and every one of you, as it is YOU who contributes to our team's success by ensuring we provide the highest levels of service.

On behalf of Dan, Jamie and myself we wish to thank everyone in the Cargojet/Starjet family for their hard work, effort, loyalty and dedication.

**Best regards,**

**Ajay K. Virmani**  
**President & CEO**



# **CARGOJET**

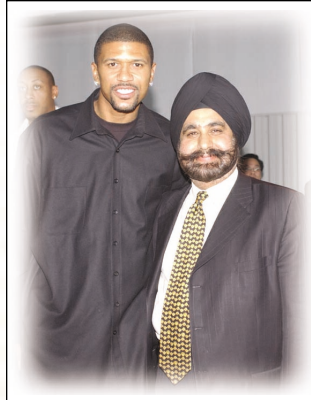


## ***"LAUNCH OF MAINTENANCE HANGAR"***

***IN HAMILTON, ONTARIO, APRIL 13, 2005***



Shania Wows the Crowd - Great Cargo!



Jalen Rose with  
Superfan, Nav Bhatia



Ajay Welcoming Guests



Ajay with Mayor of Hamilton Larry Dilanni,  
Stewart Sleeves & Richard Koroscil (YHM)



All Smiles  
Ajay, Bruce (SDROW), Barry (Altimax),  
Bob (Midland) & Ron (SDROW)

Ajay & Shania Singing  
to the Same Tunes  
(Ajay's new career!)



Team Altimax





26,000 sq. ft. of hangar, 5,000 sq. ft. of shop and office, 71,000 sq. ft. of apron



Matt Bonner Signing Autographs  
for Wes Penwarden (Altimax) & Richard Cuss (UPS)



Wow! Beautifully Decorated!



Shania, Jalen & Matt  
Singing & Dancing to the Same Tune



Lorne Words Signing Autographs



Rob Taylor, Ajay, Steve Cantwell,  
Trevor Hoffman & Brent Card



Jamie & Richard Koroscil (YHM Airport)



Anne Sutherland (RBC) &  
Jalen Rose





# ***"LAUNCH OF MAINTENANCE HANGAR"***

***IN HAMILTON, ONTARIO, APRIL 13, 2005***



Gerry Dimakopoulos (RBC)  
Always Working!!



His Worship Dilanni, Ajay & Tony Bataglia (YHM) - Cheers!



Jalen Rose #5 Toronto Raptors  
Singing



John, William, Ajay, Robert,  
Amun & David



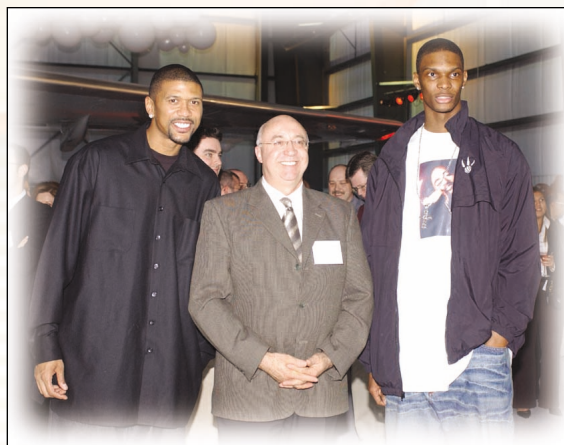
Jalen, Graeme Riddell (PCL), Matt & Doneyl



Serge Mingling with Guests



Jamie, Barry Mitchell (Altimax)  
& Bob Pitzel (Midland)



Jalen Rose & Chris Bosh with His Worship Dilanni



The Toronto Raptors  
Matt Bonner, Doneyl Marshall, Chris Bosh,  
Jalen Rose & Milt Palatcio





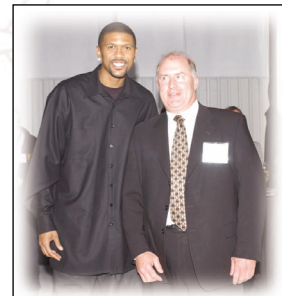
26,000 sq. ft. of hangar, 5,000 sq. ft. of shop and office, 71,000 sq. ft. of apron



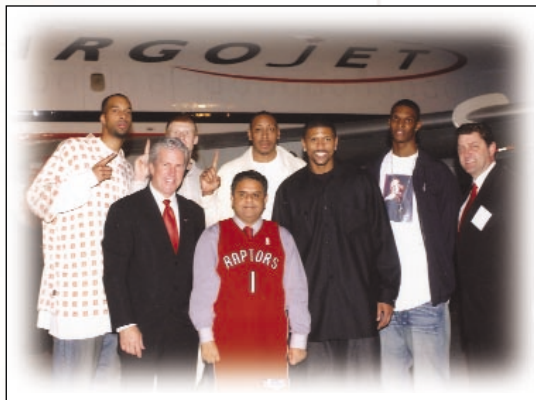
Exterior of Hangar Facility - Gorgeous!



Sharon Healy & Geoff Davies (ICS)



Jalen Rose & Bruce Rodgers (SDROW)



Ajay, Dan & Jamie with The Toronto Raptors



James Puskas (Air Route)  
Dancing Away the Night with Shania



Pete Rose (Fedex) & Jamie



Ralph Don't be so Serious



In-flight Crew, Ajay & Jalen Rose



Bob Pitzel (Midland) & Andrew McPherson (Altimax)





## ***"HAPPY BIRTHDAY MR. PRESIDENT"***



Marilyn singing  
"Happy Birthday Mr. President"  
(LIVE-SHIPMENT)



Toronto Raptors presenting Ajay with  
a Personalized Raptors Jersey #1



Ajay Being Presented with a Cargojet Birthday Cake

"Happy  
Birthday  
Mr. President"



Lots of Candles on this Cake!! (Ajay counted 32!)



Jamie & Dan Monopolizing Ajay's Present



## ***"YHM MAINTENANCE HANGAR"***



On March 1 of this year, Cargojet Engineering and Maintenance moved into their new home; a 31000 sq. ft. maintenance hangar at YHM. This new facility includes hangar, offices, shops, spares warehouse, and apron space, and can accommodate up to 757 size aircraft.

All main base maintenance, line station management, and aircraft spares inventory control will be accommodated in the new building. Maintenance Control no longer operates out of YHM but is co-located with the Operations Centre at the Britannia facility.

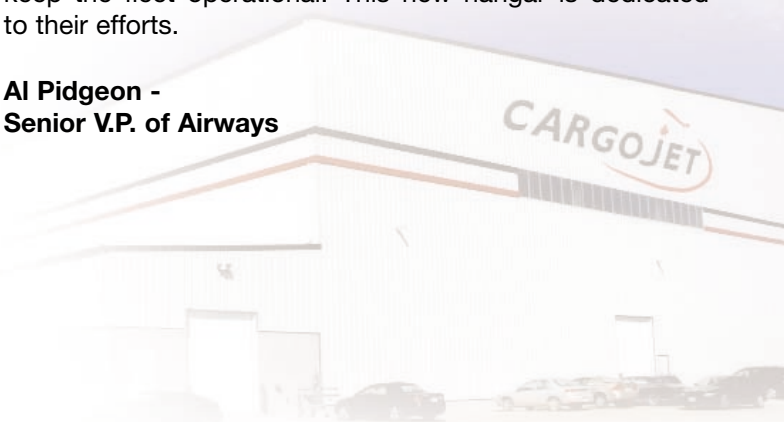
While some construction issues are pending completion due to weather, the hangar has been fully operational since March 1, and the benefits of a purpose built facility are evident. The ability to schedule maintenance activities in the hangar as needed, coupled with support functions

such as supervisor, spare parts and structural repairs in the same facility gives us a tremendous increase in efficiency.

Given that 2005 is a very heavy year in terms of additional work, i.e. scheduled engine and landing gear replacements, this efficiency gain will prove to be a necessity.

On a final note, I would like to thank all of the maintenance personnel who persevered through the difficulties of temporary facilities and the trials of Canadian weather to keep the fleet operational. This new hangar is dedicated to their efforts.

**Al Pidgeon -  
Senior V.P. of Airways**



## ***"IN-FLIGHT SERVICE UPDATE"***



We have had a very busy start-up and season to date with our resident Blue Jay Team, whom we welcome back with great enthusiasm. We are preparing to host more sports teams in the future after a very successful operation with the Canadian and United States World Cup Hockey Teams during the month of April.

The crews and aircraft were flying an extremely tight schedule with both of these programs as well as the operation of the New York Yankees charter. All teams were extremely pleased with the service that they received on board, thanks to the outstanding work of our crews. We have also operated two Masters Golf Tournaments to Augusta in the beginning of April, the Trillium flight down to Atlantic City at the end of April and a flight from St. Thomas in the Caribbean which was operated for Mazda.

There are many more charters in the works but we are ready for them. We would like to welcome Claudine Vivon. We are also very excited to have Sarah Servos, previously with the Customer Service group here in Toronto, join our In-Flight group in April to be trained as one of our Flight Attendants in our next course that we are planning in May. Sarah has been learning the ropes of the Catering & Commissary side of In-Flight Service and doing just an outstanding job!

Everyone is working very hard to make this project work, their efforts and dedication are certainly appreciated. We have received many compliments from our Customers about the service and we will continue to serve our Customers in our First Class style.

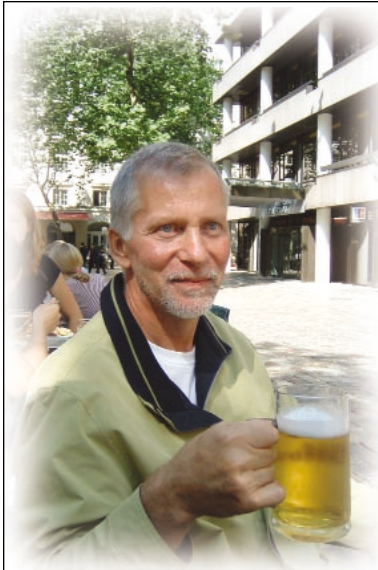
**Lyn Birley -  
Manager In-Flight**







## ***"UPDATE ON HANS SACHS"***



Like in the photo above, I know we will all anxiously await celebrating Hans's victory with an ice cold beer!

Cargojet employee Hans Sachs continues his battle against acute leukemia and is currently receiving chemo-therapy treatments at the Princess Margaret Hospital in Toronto.

The outpouring of support from Hans's Cargojet family has gone a long way to aid him and his family's spirits. From all departments, support has been flooding in by means of donations, well wishes on his on-line message board, and positive thoughts or prayers aimed towards his recovery.

Through the many donations received we were able to secure Hans a portable DVD player and have him well stocked with movies to help distract him from the surroundings of his hospital room. Also, Ajay/Jamie/Dan generously donated an iPod loaded with music to help Hans escape from his current surroundings. Others have gone on to offer books, magazines, and any other support they could contribute. One pilot even offered his prized Xbox towards the cause!

Hans's wife Esme and daughter Martha keep the family website (<http://www2.caringbridge.org/me/esme/index.htm>) up to date with information on Hans's treatments.

Hans is currently at a critical stage in the treatments as his body's immunity has been weakened by the chemo treatments. This is a time when he and his family need our support the most. All written support is delivered and read to Hans daily. The well wishes go a real long way with boosting his spirits and help provide him the energy to continue to battle this illness. If you'd care to leave him a message, just stop by the site and add a note to the guestbook.

I am sure that I speak on behalf of Hans and his family by thanking everyone for their support

**Dave Herz**  
**Director Cargo Operations**

## ***"CARGOJET HOCKEY TEAM"***

Cargojet recently participated in the Annual UPS Invitational Hockey Tournament at York University in Toronto. This annual tournament brings teams representing over 20 UPS offices from all over North America. Cargojet was pleased to be one of only two outside suppliers invited.

The Cargojet team, made up of players representing pilots, flight ops, maintenance, ground handling operations, crew sked and management. The team advanced to the semi finals and defeated the only other outsider, SDROW before advancing to the final, where we did the appropriate thing and lost to our Customer, UPS Metro! The Cargojet Team was organized by Sergio Romano and the company would like to thank all for turning out and supporting this great customer organized event.



Back row: left to right: Dave Fisher, Cam Williams, Jay MacDonald, Jeff Corry, Steve Corry, Aaron Henry, Matt Fleming, Shane Yuill

Front row: left to right: Peter Claxton, Darren Desroches, Sergio Romano, Derek Paton, Wayne Plouffe,

**Missing: Star Player: Jamie Porteous (Injured)**







## ***“WINSTON CHURCHILL STUDENTS LEARN CEO’S SECRET TO SUCCESS”***



**Ajay Virmani with the Grade 12 students of Winston Churchill Secondary School**

In January, Grade 12 International Business students at Winston Churchill Secondary School had an opportunity to meet a walking success story when Ajay Virmani, President and CEO of Hamilton-based Cargojet Airlines, Canada’s Cargo Airline dropped by to share his insights.

Virmani’s inspirational and motivational talk was inspiring to the students, says Michael Brown, a Student Teacher from Brock University, and his personal experiences and insights were inspiring to the entire group. “He took the time to learn a little about each member of his audience before he began talking about his journey,” adds teacher Mark Kot.

After he became acquainted with the students’ interests and ambitions, he spoke of his first job, washing windows on high rises in downtown Toronto, which he resigned from on the first day, notes Kot.

Though he is modest about his success, he recently won the Entrepreneur of the Year Award hosted by Ernst and Young. Virmani stated that if he could succeed with his “average” abilities that the students could also be leaders if they strived to be the best in whatever they chose to do. Virmani spoke of his secret for success and shared this secret with the students:

**S - Sense of Purpose**

**E - Education (Inclusive of current events)**

**C - Creativity**

**R - Responsibility of One’s Actions**

**E - Excellence in whatever One’s Goals are**

**T - Time Management**

Virmani provided the students with model airplanes and invited the class for a tour of his aircrafts and operations at Hamilton International Airport. Brown believes Virmani is a living example that a sense of purpose, education, creativity, responsibility, and excellence can allow anyone to soar to great heights if they allow themselves.

**Michael Brown**  
**Student Teacher**  
**Winston Churchill Secondary School**



## ***“TRANSPORTATION OF MONKEYS”***

Dear Cargojet,

On March 21-22, Cargojet transported for the Biodome of Montreal two groups of monkeys, one for Assiniboine Park Zoo in Winnipeg and one for Valley Zoo in Edmonton. Being threatened in the wild, these monkeys are part of a captive population devoted to an international survival plan for the species.



I would like to take this opportunity to thank you personally, and on behalf of the Biodome of Montreal, for the noteworthy assistance Cargojet provided in accomplishing this special task. I should especially mention the professionalism and the devotion of your employees, who really paid attention to our concerns and who took every care to ensure the animals' security during boarding, during the flight and during off-loading. I would therefore ask you to thank all these persons who helped us during this particular transport.

It is very important for us to know that we can rely on a transporter such as Cargojet to help us with both routine and special jobs such as animal transportation, and I will strongly recommend that the Biodome of Montreal continues using your services in the future for animal and cargo transportation.

Best regards.

**Serge Pepin, Biologist M.Sc.  
Manager of Animal Collections  
Biodome of Montreal**



## ***“TRANSPORTATION OF SEALS”***



Dear Ajay,

I recently accompanied five live harbour seals aboard CargoJet Flight 572. Every single one of your staff is absolutely amazing. No request was any trouble despite the frantic but controlled pace of cargo handling and the relentless pressure of precisely on time departures. (I got the distinct impression your folks cared just as much about all the cargo not just the cute seals.) Your flight crew (Manik and two Justin's) are professional, friendly and take great pride in the company.

As a management consultant I am not automatically impressed by 'Best 50 Awards' judged by accountants, bankers, editors and professors. What impressed me a great deal is when I asked the fork lift driver if his management deserved the award he said, without a second of hesitation; "you are damn right they do!"

Well done by any measure!

**Angus Matthews**





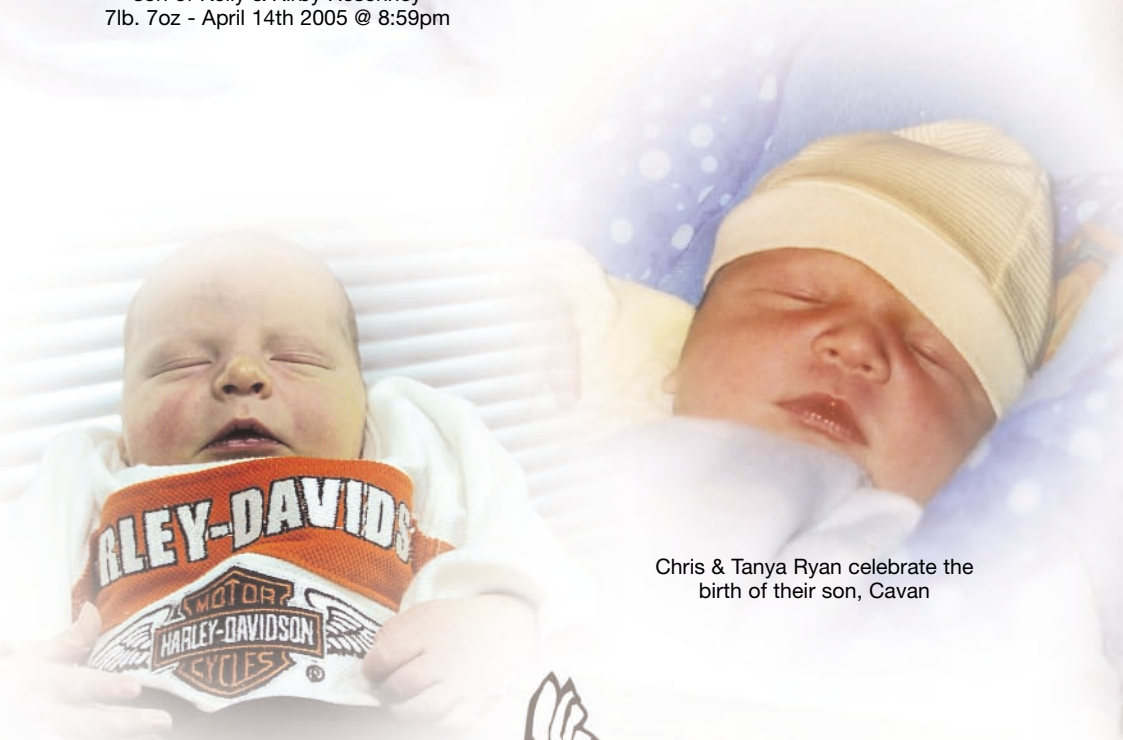


## ***"THE STORK HAS LANDED AT CARGOJET, CONGRATULATIONS TO ALL"***



Baby Jared Maznik  
just a couple of weeks old,  
son of proud parents Lou & Krista Maznik

Please meet Owen Alexander Reschney  
son of Kelly & Kirby Reschney  
7lb. 7oz - April 14th 2005 @ 8:59pm



Chris & Tanya Ryan celebrate the  
birth of their son, Cavan

Baby Corriera.  
Anna's healthy baby boy at  
9.30am on Feb. 14, 2004



Steve & Elizabeth Cantwell  
are very proud parents of their  
beautiful little darling baby girl



Colin Brazier, Mum Kristi and baby sister Ana  
are pleased to welcome a new baby boy into  
their family! Tyler James Jervis was born this  
morning, February 8, 2005 at 07:53, weighing in  
at a nice, healthy, 8lbs, 9oz. Mom and Tyler are  
reported to be doing very well!!

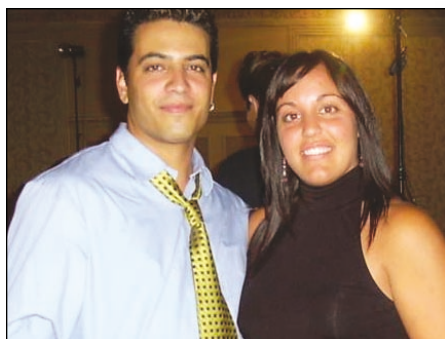




# JETBITS . . .

## WELCOME ABOARD TO ALL

Wedding Bells are going to chime . . .



Congratulations to Luciano & Diana on their Engagement

Happy 50<sup>th</sup> Birthday Lyn



Congratulations to Casey & Jennifer on their Wedding Day (April 22, 2005)



### SHARE WITH US . . .

*Jet Vibes* is an employee publication of Cargojet / Starjet. Your stories, ideas, pictures and comments are welcome. Next issue will be our Summer Issue.

Please send contributions to:  
[cargojetcommunications@cargojet.com](mailto:cargojetcommunications@cargojet.com)



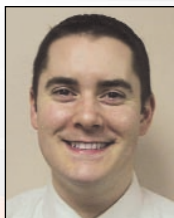
Scott Noseworthy  
Second Officer



Chris Zadel  
Second Officer



Galen Ash  
Second Officer



Rick Fear  
Second Officer



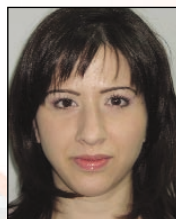
Scott Habel  
Second Officer



Kirk MacNeil  
Second Officer



Mark Stirling  
Second Officer



Claudia Vivona  
Flight Attendant



Manny Abreu  
YYY Material  
Co-ordinator



Simon Wilmot  
YVR Cargo Agent

### We are Pleased to Announce the Following Promotions:



Heather Banks, formerly Billing Team Leader, has been promoted to **Billing Supervisor**



Chandra Swargam, formerly Senior Accountant, has been promoted to **Accounting Supervisor, Budgeting & Control**



Andrew Hamilton, formerly Maintenance Control Engineer, has been promoted to **MCC Supervisor**

### Congratulations to Matt Fleming and his band "The Inflation Kills"



Congrats to one of our staff in YHM for his bands first CD release, he is on his way to the Canadian Music Market.

We are all proud of his bands latest accomplishment with more to come, more important we all want front row seats at the AIR CANADA CENTRE when that day comes in the near future.

## Jet Shop

Merchandise For Sale! Please complete order form and forward to marketing dept.

